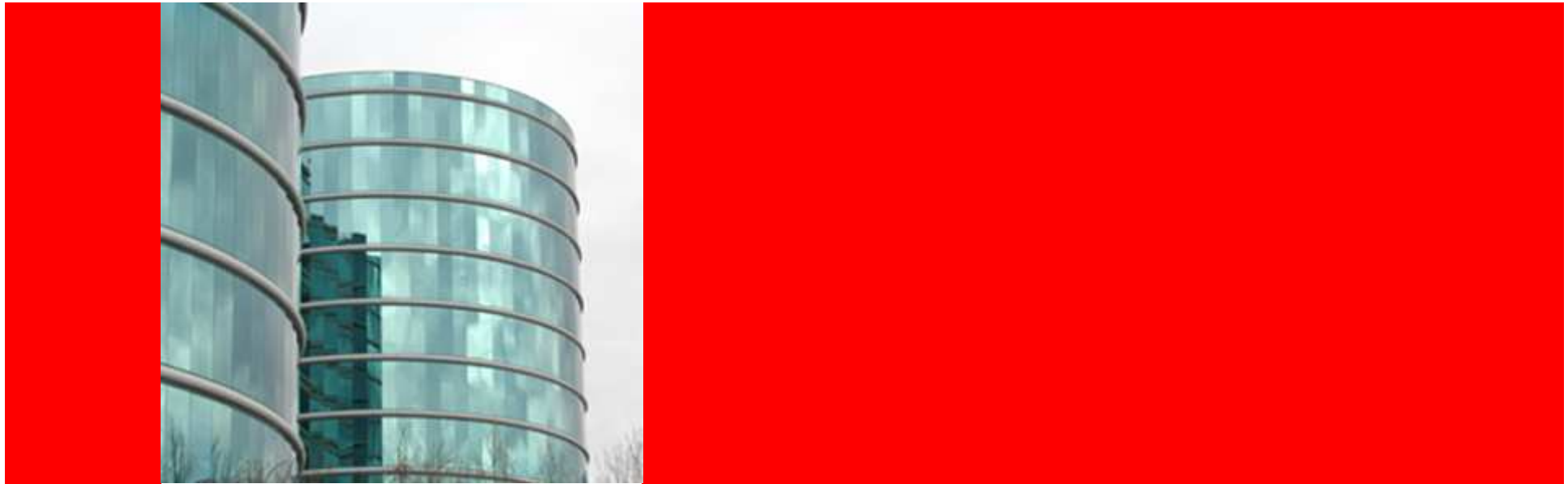




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Oracle and Rdb on OpenVMS Support Update 2009

Renee Bastine
Oracle Support Manager



AGENDA

- My Oracle Support Communities
- Oracle Configuration Manager (OCM)
- Touch on Knowledge



My Oracle Support COMMUNITIES!!

- Replacement for MetaLink Forums (formally retired the end of August)
- Oracle on OpenVMS and Rdb Communities launched in March 2009.
- Now Feature:
 - Ability to subscribe to your favorite communities
 - RSS Feeds
 - Spotlight areas
 - Discussions/Documents
 - Rewards and Recognition Points
- “Webinars” – One hour “brownbag” type presentations
 - Announced in Community Featured Section!
 - Deliver two per year
 - Delivered an Rdb one in January and July
 - Delivered our first for Oracle on OpenVMS Oct. 8th!
 - Topic ideas welcome! Submit ideas to support!

ENTER communities

My Oracle Support | Community - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites RSS Feeds Print Mail ICS Webcam

Address [https://metalink.oracle.com/CSP/ui/flash.html#tab=Community\(page=Community&id=fy1ixwj7\(\)\)](https://metalink.oracle.com/CSP/ui/flash.html#tab=Community(page=Community&id=fy1ixwj7())) Go

Google Search Bookmarks Check AutoFill Sign In

ORACLE MY ORACLE SUPPORT 1. Welcome, Renee Settings Feedback Sign Out Help

Dashboard Knowledge Service Requests Patches & Updates **Community** Certify Reports Collector

Community Last refreshed 0 minutes ago

Welcome to Your Oracle Support Community (Limited Release)

Collaborate with a large network of your industry peers, support professionals, and Oracle experts to exchange information, ask questions & get answers. Find out how your peers are using Oracle technologies and services to better meet their support and business needs.

- Exchange Knowledge
- Resolve Issues
- Gain Expertise

2. Enter Here

Tell us what you think. Become part of the team that drives the evolution of this service to best meet the needs of the entire My Oracle Support Community.

Thread	Posted by	Subject	Replies	Views
User Community Weekly Meeting	R.H. Mockup 08:58 AM July 12, 2008	The July newsletter is now online. Visit the groupies section to see the latest comments and help files.	4	5
RE: Major mixup	wanna_bee 08:51 AM July 12, 2008	Here's what I found to fix the problem. If you have the xbs_major_2 patch installed, you'll want to test it before you remove the...	2	3
Anyone have this problem?	Major_Tom 11:43 PM July 11, 2008	I'm having trouble finding the right patch for the following system. Any help would be appreciated. Platform: Apple Mac OS X	62	21
Platform Naming	nobody_there 11:52 PM	I don't see the reason to change how we've been doing this. The proposed names might make...		

Return to Classic MetaLink

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SUBSCRIPTIONS

My Oracle Support Community - Support - Microsoft Internet Explorer

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ORACLE MY ORACLE SUPPORT COMMUNITY

Welcome, Renee - Moderator | Close

Home Discussions Documents Private Messages People Finder Tags **Profile** Subscription filter off

My Communities

Quick find

Application Integration...

- Cross Industry Pre-Built
- Foundation Pack
- Industry Specific Pre-Built

Communications Ind...

- ASAP
- BRM - Billing & Revenue...
- Communications Service...

Rank (0 points)

Popular Tags benchmark cursor gateways

Spotlight

Welcome to My Oracle Support Community, New Tools for a Changing World

Looking around us, we all see how rapidly the world is changing. Pressure from the economy, new requirements, and emerging technologies all demand responses and business is morphing to meet those challenges. Times of great change also offer great opportunities to innovate. Listening to our customers, we know that we must adapt our interactions to meet their evolving needs. Oracle recognizes that our customers will be most successful when we give them a choice of tools so they can select the appropriate one for their current situation. As we examine the evolving technology landscape, combining professional networks and shared discussions offer unique benefits to our customers. We created My Oracle Support Communities to pool the shared experiences of Oracle professionals into a powerful resource.

Information itself is not power, building connections with peers, sharing, enhancing, and distributing information creates real power in our changing environment. By opening a discussion, we are no longer limited to our private store of information, we can access the collective experience, identifying peers who face similar challenges and may be ahead of us on the learning curve. Adding our lessons learned to theirs increases the value, helping us all stay in touch with solutions that work with the realities of today's world. This collaborative process transforms static information into knowledge. Together we build a resource that is current and evolving.

To enable this knowledge sharing, we've added My Oracle Support Community to your toolbox. The traditional support offerings are always there for you when you need them. Communities enable proactive and interactive solutions. You'll meet Oracle professionals and Oracle employees, all collaborating to build a base of knowledge and shared experiences, helping you avoid potential pitfalls and recover quickly from missteps. We'll continue to listen, and work with you on suggestions to improve the Community and expand its capabilities. Oracle is committed to providing the best experience in the industry for our customers; My Oracle Support Community is the keystone in our approach and we encourage you to use it to meet the demands change brings to your

Getting Started

- New Member Orientation
- Rules of Conduct
- FAQ
- Rewards & Recognition Program FAQ
- You're The Expert

News and Announcements

- Last Week to Complete the Survey and Win a Free Pass to Oracle OpenWorld 2009
- My Oracle Support Community Replaces Classic Forums
- Oracle Streamlines Delivery of Critical Fixes for Database Customers
- Classic MetaLink Set to Retire! Get the Latest Details.

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SUBSCRIBE in PROFILE

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Address https://communities.oracle.com/portal/server.pt/user/renee_-_moderator/4336# Go

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ORACLE MY ORACLE SUPPORT COMMUNITY

Welcome, **Renee - Moderator** | Close

Home Discussions Documents Private Messages People Finder Tags **Profile** Search

Rank

(0 points)

User Avatar

Edit

Personal Information

Alias

Full Name

Email

Company

Phone

Time Zone

☐ My Profile is visible to everybody

Save

Communities Subscription

Quick find

- Application Integration Architecture
- Communications Industry
- Enterprise Manager
- Linux OS and Oracle VM
- Middleware
- My Oracle Support
- Oracle Database
- Oracle E-Business Suite

Edit RSS Feed (RSS feed for your subscribed communities)

Done Local intranet

Subscribe (cont)

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Rank (0 points)

User Avatar Edit

Personal Information

Alias Renee - Moderator *

Full Name Renee Bastine

Email renee.bastine@oracle.com *

Company Oracle

Phone

Time Zone (GMT-11:00) Pago Pago

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Save

Communities Subscription

Quick find

- ☐ Application Integration Architecture
 - ☐ Cross Industry Pre-Built Integrations
 - ☐ Foundation Pack
 - ☐ Industry Specific Pre-Built Integrations
- ☐ Communications Industry
 - ☐ ASAP
 - ☐ BRM - Billing & Revenue Management
 - ☐ Communications Service Delivery
 - ☐ MetaSolv Solution
 - ☐ Product Integration
 - ☐ UIM Inventory Management
- ☐ Enterprise Manager
 - ☐ Enterprise Manager Generic
 - ☐ Managing Applications using Enterprise Manager
 - ☐ Managing Databases using Enterprise Manager
 - ☐ Managing Middleware using Enterprise Manager

Save Revert Clear All Cancel

Check your favorites

https://communities.oracle.com/portal/server.pt/community/managing_applications_using_enterprise_manage Local intranet

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Home Discussions Documents Private Messages People Finder Tags Profile Subscription filter on Search

My Communities (subscribed)

Quick find

Oracle Database

- Database Gateways
- IBM zSeries Platform
- Oracle Lite
- Oracle on OpenVMS
- Rdb Product Family on ...

Rank

(0 points)

Popular Tags

benchmark cursor gateways
hrms impdp jeff ldap

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RSS FEEDS

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Rank (0 points)

User Avatar Edit

Personal Information

Alias Renee - Moderator *

Full Name Renee Bastine

Email renee.bastine@oracle.com *

Company Oracle

Phone

Time Zone (GMT-5:00) Eastern Time (US & Canada) ▼

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Communities Subscription

Quick find

- Application Integration Architecture
- Communications Industry
- Enterprise Manager
- Linux OS and Oracle VM
- Middleware
- My Oracle Support
- Oracle Database
 - Database Gateways
 - IBM zSeries Platform
 - Oracle Lite
 - Oracle on OpenVMS
 - Rdb Product Family on OpenVMS
- Oracle E-Business Suite

Edit RSS Feed (RSS feed for your subscribed communities)

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Spotlight/Discussions/Document Areas in each specific community

The screenshot shows the Oracle Support Community page for the Rdb Product Family on OpenVMS. The browser window title is "My Oracle Support Community - Rdb Product Family on OpenVMS - Microsoft Internet Exp...". The address bar shows the URL: https://communities.oracle.com/portal/server.pt/community/rdb_product_family_on_openvms/276.

3. Reward Points (Left sidebar): A red arrow points to the "Top Participants (subscribed)" list. The list includes:

- Brenda - Moderator (57 points / 63 total)
- Newbie (34 points / 34 total)
- Dave, Oracle Rdb Support
- Newbie (27 points / 27 total)
- nlastovi
- Newbie (20 points / 20 total)
- wkobargs
- Newbie (5 points / 5 total)
- User789

2. Spotlights (Center): A red arrow points to the "Spotlights" section, which contains a list of links:

- Rdb Product Family on OpenVMS Recent Community Content
- Rdb Product Family on OpenVMS All Community Discussions
- Rdb Product Family on OpenVMS All Community Documents
- Rdb Product Family on OpenVMS Tips and Tricks
- Rdb Product Family on OpenVMS Best Practices
- Rdb Product Family on OpenVMS Platform Specific
- Rdb Product Family on OpenVMS White Papers

1. Featured articles area/ watch for webinars! (Right sidebar): A red arrow points to the "Featured articles area/ watch for webinars!" section, which lists several articles:

- Prestated transactions (60 views)
- Welcome to YOUR Rdb ... (54 views)
- JDBC This Server (MP) ... (50 views)
- Auditing Updates perfor... (44 views)
- How to interpret properly... (43 views)

The bottom of the page shows the "Local intranet" and "ORACLE" logos.

Rewards and Recognition Points

Discussions	Question	You post a question	1 Point
Discussions	Reply	You reply to a thread	1 Point
Discussions	Answer Post	Your reply is marked helpful by originator	5 Points
Discussions	Answer Post	Your reply is marked correct by originator	10 Points
Documents	Create and upload new article	You create a new article and upload	3 Points
Documents	Positive feedback on knowledge	You submit positive feedback on knowledge doc	5 Points

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Providing feedback to all posts is IMPORTANT for everyone!!

Oracle Configuration Manager (OCM)

My Oracle Support - Microsoft Internet Explorer

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Address <https://metalink.oracle.com/CSP/ui/index.html> Go

Google Search Bookmarks Check AutoFill Sign In

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Introducing Priority Handling

For the best service, attach a configuration to your Service Request! It's faster & more effective - free and automatic.

Benefit from faster problem resolution with priority handling & routing of service requests with configurations attached.

[Learn more...](#)

Sign In

Language: English

User Name:

Password:

☒ My Oracle Support (requires Flash)
☐ Classic MetaLink

☒ Remember me

[I forgot my password](#)

Register here

[New user? Register here](#)

[Oracle employees register here](#)

[Read the Registration FAQ](#)

COLLECT ANALYZE ACT

My Oracle Support requires Adobe Flash Player 9.

[Running JAWS? Read about installing these scripts](#)

Having trouble with Flash? Try these tips:

- Running Flash in your organization
- Installing the right version of Flash
- Flash FAQ
- Adobe Flash support site

If you can't or don't want to run Flash, sign in to the Classic (HTML) version.

Local intranet



OCM (Oracle Configuration Manager)

The configuration manager centralizes configuration information based on your Oracle technology stack. Oracle uses secure access to your configuration information to help you achieve problem avoidance, faster problem resolution, better system stability, and easier management of your Oracle systems.

- **Collector** is used to gather this information and feed it to My Oracle Support so it can then provide advice and overall health information about your systems to you. In addition, configuration information can be attached to each of your service requests to help support find and fix your issues as quickly as possible.
- Today it is limited to certain Operating Systems and OpenVMS is not one of them, but it is actively being researched and worked on!

My Oracle Support | Collector - Microsoft Internet Explorer

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Address [https://metalink.oracle.com/CSP/ui/flash.html#tab=Collector\(page=Collector&id=fy1jf0fy\(\)\)](https://metalink.oracle.com/CSP/ui/flash.html#tab=Collector(page=Collector&id=fy1jf0fy())) Go

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Dashboard Knowledge Service Requests Patches & Updates Community Certify Reports **Collector** Favorites Search Knowledge Last refreshed 17 minutes ago

Collector

Get the most out of My Oracle Support

Install configuration manager

What The configuration manager centralizes configuration information based on your Oracle technology stack. Oracle uses secure access to your configuration information to help you achieve problem avoidance, faster problem resolution, better system stability, and easier management of your Oracle systems.

Why

- Faster problem resolution** from integrating your configuration information into the service request flow providing Oracle Support the information they need real-time to resolve your problem quickly and efficiently
- Preventive Support Advice** based on personalized, preventive security & product patch information that address potential issues before they impact your system & operations
- Improved systems stability** delivered through proactive advice & health checks driven by Oracle best practices and personalized to your system configuration.
- Simplified configuration management** from a single, comprehensive and personalized dashboard of configurations, projects and inventory

Watch a video tutorial

Get started now. Download the configuration manager.

Select Platform

Linux x86 Download

What types of information are collected?

Oracle collects only configuration information, including:

- Installed patches
- Deployment dates, versions, and type
- Deployed components and applications
- Configuration files
- Network configurations

Security Overview Collections

Configuration manager does NOT collect application data, such as user passwords.

How to Install and Run the Configuration Manager

Choose an article or read the [Quick Start Guide](#)

- [Pre-recorded Training](#)
- [Installation and Administration Guide](#)

Today it is still not available for OpenVMS

Done Local intranet



OCM Alternatives for OpenVMS

- RDA

- Article ID: 171748.1 - Remote Diagnostic Agent (RDA) for an Oracle DB on OpenVMS
- Article ID: 187506.1 - Remote Diagnostic Agent (RDA) for Rdb on OpenVMS

Although the RDA's are not automated, running the scripts on your OpenVMS system will collect the data Oracle Support needs to make recommendations to your system and help find problems in your environment as quickly as possible.

Attach an RDA to every SR you submit for the fastest and best service possible!!



Knowledge Tab

- Continually trying to make our searching easier and more accurate
- Multiple data sources to search
- Different ways to drill down the data searched

My Oracle Support | Knowledge Home - Microsoft Internet Explorer

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Address [https://csverify.us.oracle.com/CSP/ui/flash.html#tab=KBHome\(page=KBHome&id=fkzmmfbi\(\)\)](https://csverify.us.oracle.com/CSP/ui/flash.html#tab=KBHome(page=KBHome&id=fkzmmfbi())) Go Links

Canon Easy-WebPrint Print High Speed Print Preview Options Duplex View Print List

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Dashboard Knowledge Service Requests Patches & Updates Community Certify Reports Collector

Knowledge Home

Search Knowledge

rdb upgrade

Internal Applications Oracle Applications Oracle E-Business Suite Oracle Fusion Oracle Technology Services

Online Documentation Tools and Training

Recently Viewed Sub-Topics

Knowledge Articles

Search All Articles

Alerts (8) Recently Updated (23)

3 Weeks Ago

*** SCM3.0 UAT: Alert updated 28-Aug-2008 Prod: 623 Oracle Rdb Server on open VMS ***

DBPROD ***...

Older Than 3 Weeks

Doctypetest ALERT

*** SCM3.0 UAT: Alert updated 07-Aug-2008 Prod: GL ***Cannot Print FSG Reports After

MTG_PF.H Rol...

*** SCM3.0 UAT: Alert updated 07-Aug-2008 Prod: GL ***Alert: Possible Balance Corruptions

caused ...

*** SCM3.0 UAT: Alert updated 07-Aug-2008 Prod: EM ***Alert: Numerous Errors in EM After

Resolution

Recent Activity

Recently Viewed

Recent Searches Favorites

3 Weeks Ago

10.2.0.4 Patch Set - List of Bug Fixes by Problem Type

10g Upgrade Companion

Featured News and Articles

R12 Oracle Financials Critical Patch Alert - 23rd April 2008

All R12 Oracle Financials customers should access the R12 Oracle Financials Critical Patch Alert (Note: 557869.1) and review the Known Issues documents that are listed. All critical patches for R12 Oracle Financials products are listed in the product-specific Known Issues documents. If a particular product is not listed then it means that there are no known critical issues that have been reported for that product.

Previous Announcements from In the Knowledge

Click [here](#) to view previous announcements from In the Knowledge.

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Target

WORD SEARCH: Rdb upgrade

ORACLE

Search: rdb upgrade Found 263 documents

Sort By Relevance

Did you mean: **redbird** upgrade

[See results in Google](#)

Refine Search

Clear All

Source

All Sources > KB

Product Category

All Products

Oracle Applications (1)

Oracle E-Business Suite (3)

Oracle Technology (262)

Task/Intent

All Tasks

Configure (8)

Install (47)

Migration (4)

Patching (11)

Performance (5)

Security (1)

Upgrade (48)

Document Type

All DocTypes

- 05/22/2000 RDBPROD: CLI-E-IMAGEFNF Error During Oracle **Rdb Upgrade**
head> <title>CLI-E-IMAGEFNF During Oracle **Rdb Upgrade** </title> </head> <body> <table cellpadding ... Oracle **Rdb Upgrade** </td> </tr>
Keywords: cli-e-imagefnf, dcl-w-actimage, rdbamva-e-errororduring, rdb database, upgrade database [ID 67351.1]
- 05/16/2000 RDBPROD: Remote Attaches Fail After an **Rdb V6.1.1.3 Upgrade**
head> <title>Remote Attaches Fail After an **Rdb V6.1.1.3 Upgrade** </title> </head> <body> <table cellpadding ...
Keywords: rdb-e-bad_db_format, rdb-f-sys_request, rdb database, sql-f-errattdec, upgrade database [ID 67350.1]
- 05/19/2000 RDBPROD: **RDB-E-SETVER** Error After **Upgrade** of Oracle SQL/Services to V7.0
head> <title>**RDB-E-SETVER** Error After **Upgrade** of Oracle SQL/Services to V7.0 </title> ... <td> <td>**RDB-E-SETVER** Error After **Upgrade** of Oracle
Keywords: rdb database, upgrade database [ID 69217.1]
- 01/29/2008 RDBPROD: How to Handle the SQL_FUNCTIONS Script When **Upgrading** from Oracle **RDB** 7.1 ...
to any platform. Goal When **upgrading** Oracle **RDB** from **RDB** 7.1 to **RDB** 7.2, do the SQL_FUNCTIONS71 procedures
[ID 550931.1]
- 05/23/2000 RDBPROD: DIOFETCH\$FETCH_SNAP_SEG Bugchecks after **Upgrade** to **RDB** V7.*
Bugchecks after **Upgrade** to **Rdb** V7.* TITLE: DIOFETCH\$FETCH_SNAP_SEG Bugchecks after **Upgrade** to **Rdb** V7.* PRODUCT
Keywords: rdb database, rmu/convert, vmsgeneric [ID 65246.1]
- 05/06/2008 **Upgrading** across Multiple SQL*Net for **Rdb** Versions
Instructions for **Upgrading** SQL*Net for **Rdb** Across Multiple Versions With versions of SQL*Net for **Rdb** prior to 7.1.6
[ID 236831.1]
- 08/22/2007 RDBPROD: Oracle **Rdb Upgrade** Paths and V7.x RMU/CONVERT Restrictions

Drill Down Menus



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